



United States Consulate General

Via Principe Amedeo, 2/10
20121 Milan, Italy

**General Information
for Americans in Milan**

June 2006 Edition

— HOURS OF OPERATION —

In [emergency cases](#), such as the death, serious injury or [arrest](#) of a U.S. citizen in the Milan Consular District, please immediately contact our duty officer at 02-290351.

Passport Services and General Consular Information
Monday through Friday 8:30-12:00.

Notarial Services
Tuesday & Thursday 8:30 - 12:00.

Birth Registration
By appointment only.

For All Other Offices
By appointment only.

Please note: the Consulate is closed during [U.S. and Italian holidays](#).

GENERAL INFORMATION FOR AMERICANS IN MILAN

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"...travel is more than the seeing of sights, it is a change that goes on, deep and permanent, in the idea of living..." M. Beard

INTRODUCTION

Welcome to Milan! You have arrived in one of Italy's most important and biggest cities. Milan is the main business center of this country but it also has an important historical and cultural heart. This brochure gives you general bureaucratic as well as practical information. We hope this will be of assistance to you. Should you have a problem, or need more information about a particular matter, please do not hesitate to call or visit us personally. We want to be as helpful as possible to Americans in Milan, whether you are only passing through or living here.

— Consular Services for U.S. Citizens —

One of the functions of the U.S. Consulate General is to assist American citizens who visit or live in its consular district. Briefly, the available services are as follows:

Passports

You may apply for a new passport by appearing in person with:

- Your old passport.
- 2 passport photographs (2" by 2" in size or 5x5 cm).
- The passport fee (\$67 for adults renewal or \$97 for adults emergency services, \$82 for minors, or € equivalent; all major credit cards are accepted).

Note: passport photographs can be made at the Consulate. The price is €3 per set.

— CONTACT US —

U.S. Citizen Services

Consulate General of the United States

Via Principe Amedeo 2/10
20121 Milan, Italy
Tel. (+39) 02-290351

email:
uscitizensmilan@state.gov

In case your passport is lost or stolen you may apply for a replacement. Bring:

- A copy of the report of loss or theft of the passport filed with the Police or Carabinieri.
- 2 photographs (2" by 2" in size or 5x5 cm).
- Any documents you might have to establish your identity and citizenship and/or another U.S. citizen who can attest to your identity and citizenship.

In some cases, it is possible to renew a U.S. passport by mail. Please refer to the specific section of our website for further details.

Births

A child born to 2 U.S. citizens parents is an American citizen at birth. When only one parent is a U.S. citizen, the child is a citizen if the citizen parent has resided in the U.S. for at least 5 years (at least 2 of which after age 14). In all cases one parent must report the birth to the Consulate in person, as soon as possible after the birth. We will issue a "Consular Report of Birth Abroad" certificate and provide the newborn with a passport. Please call the ACS Section during its daily phone hours or visit our website for a list of the documents to be presented and to make an appointment for the birth registration.

Deaths

The Consulate reports the deaths of U.S. citizens, assists in arrangement for the shipment of remains back to the States and takes provisional custody of effects when necessary. Upon completion of the arrangements for the disposition of remains a Consular Report of Death is issued.

Registration

American citizens staying in Italy longer than 1 year are invited to register at the Consulate. Registration is useful in case of family or national emergencies or loss of passport. It is now done online. Please visit the State Department's website for further information travelregistration.state.gov/ibrs/home.asp.

Notarial Services

Affidavits or other legal documents to be presented in the United States can be notarized at the Consulate.

Federal Benefits (Social Security)

The Consulate does not currently have a Federal Benefits Unit. Citizens who need services from the Social Security Administration or the Veterans Administration should contact the Federal Benefits Unit c/o the U.S. Embassy in Rome (Tel. 06 46 741, Fax 06 46 74 25 42).

It is however possible to apply for a Social Security Number card here at the Consulate. Contact the consular section for further information.

Special Assistance and Information

The Consulate attempts to assist Americans with any problems they may come across. It provides certain assistance to Americans who are ill, destitute, imprisoned or reported missing. It gives general information on local customs and requirements with respect to a variety of matters such as residence and work permits, registration of automobiles etc.

Lists of English-speaking Lawyers and Doctors are available on request. The Consulate also has up-to-date information and materials concerning absentee voting. The Commercial Section (Tel. 02 62 68 851) provides assistance to the American business community.

– Your Status In Italy –

Under Italian law, every foreigner in Italy is considered to be either a tourist or a resident.

Who is a Tourist?

As a rule, a tourist is a foreigner coming to stay in Italy for no more than 3 months. Americans coming on a business trip, students enrolled in short courses for foreigners, people doing research on their own, etc. are considered to be tourists if their stay does not exceed 3 months. A tourist planning to stay an extended stay should appear in person at the nearest Questura (Police Headquarters) or Commissariato (Police Station) within 8 days of arrival, and apply for a permesso di soggiorno. Such document allows the foreigner to stay in Italy up to 3 months, cannot normally be extended, and must be surrendered to the Police upon leaving the country.

Who is a Resident?

Anyone who plans to stay in Italy for more than 3 months. The term resident is more embracing in its meaning and legal effect in Italy than it is in the U.S. Foreigners coming to Italy to work, students enrolled in a school for a full academic year, or persons who simply wish to live in Italy are considered to be residents. Generally speaking, a would-be resident must apply for a visa before coming to Italy. (Exception: Americans married to an Italian citizen generally do not need a visa even if they want to work here. The Questura will issue a permesso di soggiorno, valid also for work, based on proof of marriage).

Visas are issued in the U.S. by the Consulate of Italy nearest the applicant's place of residence. A would-be resident should not come to Italy without a visa, for he/she would be required to return to the United States to apply for one. Visas come in different types, depending on what the applicant wishes to do in Italy. Once the visa has been issued and the American citizen has arrived in Italy, he/she must go to the Questura and apply for his/her permit to stay (permesso di soggiorno) as a resident. It is then necessary to register with the Anagrafe (Vital Records Bureau) in the Commune where one wants to live. Such registration must be canceled when a resident moves to another Commune or to another country.

If You Intend to Work in Italy

– ***Subordinated Work*** (if you want to be hired by an employer in Italy)

Once you have found a job, the prospective employer must obtain a work permit from the Ufficio Provinciale del Lavoro (Labor Office). When the employer has obtained such a permit he must apply for a police/security clearance from the Questura. The employer then gives you the paperwork, and you must present it to the nearest Italian Consulate in the U.S. along with your application for a visa. This procedure applies regardless of the nationality of the prospective employer. Employees of a U.S. company being sent to Italy to work with the Italian branch of the same company must also receive clearance from the Labor Office.

– ***Self Employment***

Those wishing to start independent activity in Italy (e.g. consultants, free-lance artists, etc.) must apply for a self-employment work visa at the nearest Italian Consulate in the U.S. before coming to Italy. The issuance of the visa is based upon the applicant having met all the requirements to perform that function and upon demonstrating that sufficient means are available to start the desired activity.

Interested persons may contact the Chamber of Commerce (Tel. 02 85 151) for information on specific licenses and other requirements (www.mi.camcom.it). Professional activities in Italy are strictly regulated by specific professional associations (for dentists, physicians, attorneys, engineers etc.). Further advice in this regard should be sought from the nearest Italian Consulate or from the respective professional associations in Italy.

Financially Self-Sufficient Persons

Persons wishing to reside in Italy without working must have an assured source of income that will cover their expenses for the entire time they expect to be in the country. The required visa is granted by the Italian Consulate when evidence of financial means has been presented.

University Students

A visa is required of foreign students wishing to attend regular courses at a University in Italy. Interested U.S. citizens are urged to obtain complete information on admission requirements from the nearest Italian Consulate or directly from Universities well in advance. Applications must be submitted several months ahead. Courses normally begin in October. This web site can be helpful:

http://www.esteri.it/visti/index_eng.asp.

– Taxes & Currency Regulations –

Taxes

According to the Italian tax system everyone residing legally in Italy, whether Italian or foreign, is subject to taxes. Taxes are based on income derived from any source whatsoever. Therefore, an American working in Italy, even if paid in the U.S. or outside Italy, is still liable for payment of taxes in Italy. There is a convention between the United States and Italy to avoid double taxation. Many Americans residing in Italy find it advisable to entrust tax problems to a private attorney or accountant (commercialista) because of the complexity of the laws involved. A list of American tax return preparers is available on our website at milan.usconsulate.gov/files/tax.htm.

For immediate assistance from U.S. taxpayer specialists, you can call, fax or email the IRS International Customer Service Site located in Philadelphia. The Service Site is open Monday through Friday, for 20 hours each day, from 6:00 A.M. to 2:00 A.M. Eastern Time. The customer service representatives there can be contacted as follows: Tel. 001 21 55 16 20 00, Fax. 001 21 55 16 25 55. E-mail inquiries: <http://www.irs.gov/help/>.

Currency

Dollars may be exchanged for Euro freely at banks, hotels, travel agencies and other authorized places. The rate of exchange fluctuates from day to day, and is generally less favorable at hotels or private exchange facilities than at banks. Personal checks drawn on a U.S. bank cannot be cashed (unless you have a checking account in Italy). Traveler's checks are commonly used by tourists. Major credit cards (Visa, Master Card, American Express, Diners Club) are widely honored by hotels, restaurants, shops, gas stations, travel agencies, etc. Credit card holders can easily obtain cash advances from banks and ATM's. Bank cards linked with Cirrus. The Plus system can also be used to withdraw money from many cash dispensers. There are no restrictions on export and import of funds in any currency or denomination. However, amounts exceeding €10.000 (ten thousand) must be reported to Italian Customs on arrival or departure. Both residents and non-residents can open bank accounts in any currency.

– Health and Medical Information –

While there are no unusual features or special health risks in Milan, persons suffering from, or susceptible to, respiratory diseases may need to watch their health carefully. Persons suffering from allergies such as hay fever may require anti-allergy medication in the summer months. Milan city water may contain small amounts of industrial solvents that could be harmful to your health. Italian health authorities are making every effort to keep these solvents to an acceptable level. Some residents, however, prefer to boil their water for 5 minutes to dissipate any residue that might remain in the water, or to drink bottled water (acqua minerale). The overall quality of medical services is good and there are numerous doctors, including specialists of all kinds, who have a good reputation. Hospital services and diagnostic laboratory facilities are available and are also satisfactory. The Consulate publishes a list of English-speaking Physicians and Dentists. The list is available upon request, or it can be found on our website at milan.usconsulate.gov/files/health.asp.

– Legal Information and Assistance –

While you are in Italy, you may require legal help. Consular officers are prohibited from rendering legal advice or intervening in private disputes, but the Consulate has a list of reputable, English-speaking attorneys and notaries practicing in the consular district. Consult our website at milan.usconsulate.gov/files/attorneys.asp.

Only Italian attorneys are permitted to practice before the Italian courts or to give advice on Italian law. Notaries in Italy handle many of the functions performed by an attorney in the United States. Notaries are public officials appointed for life by the government and are required to have a university degree in law. They handle estate matters, draft last wills, record property transactions; furthermore, they notarize documents to be used in Italy. Please consult www.notariato.it.

The regulations of the Italian Bar Association do not permit lawyers to accept cases on contingent or percentage basis. It is recommended therefore that the fee be discussed in each instance before the service of attorney is retained.

– Bringing Your Household Effects & Car Into Italy –

Duty free entry of household effects is granted by Italian customs if the foreigner has obtained a residence permit from the Police authorities and a certificate of residence from the Vital Statistics Bureau (Anagrafe). For further information consult www.comune.milano.it. Duty free entry of household goods must be effected within 6 months of registration as a resident. A good shipment agent or customs broker can help in clearing effects through customs.

Vehicles with valid non-Italian plates may be brought into Italy on a temporary basis by tourists and kept in the country for a maximum of 6 months without paying customs duties. Sometimes, on an exceptional basis and for valid reasons, authorities will extend the permit for another 6 month period. After 6 months the car must be either exported or nationalized (e.g. customs duties and sales tax must be paid). Anyone having resident status in Italy may import a motor vehicle duty free if he/she has owned it for at least a year. To import a vehicle owned for less than a year, residents must pay a customs duty (11% of the vehicle value), plus value added tax (IVA), currently 20% of the vehicle's value.

– Hiring Household Help –

The Ufficio Provinciale del Lavoro (Labor Office) is the Italian government organization having authority over employment contracts; it also acts as a mediator in labor disputes. It is important to become familiar with the laws and customs governing the relationship between employer and household workers. Servant's wages are fixed by law and if you are not in compliance you could end up in court. In general, the national labor contract provides that relations between employer and workers be established by a letter of understanding. This letter should indicate date of employment, duration of the probation period, whether food and/or lodging will be provided, work schedule, clothing supply (if any), weekly rest, and salary. Please consult www.welfare.gov.it.

– Housing –

Housing is difficult to find in Milan and rents are much higher than in other Italian cities. Single family homes with gardens and lawns are available only in the suburbs. Newer apartments are expensive, but may be preferred by some Americans because of their more modern heating, plumbing and electrical facilities and easier maintenance. If you have the time to familiarize yourself with the city and to inquire with portinai (janitors) and apartment managers for apartments for rents, you will find this is the least expensive way to locate a suitable apartment. Otherwise you will find it easier and faster to consult with a real estate agent. The Consulate maintains a brief list of English-speaking real estate agencies in the Milan area, available on request. Consult welmilano.itcons.com/index2.htm.

– Schools and Italian Language Lessons –

Pre-university

Public schools in Milan are adequate. State education is free (except for meals and textbooks). Americans intending to settle more or less permanently in Italy and without a lot of funds to spend on private schools will find public schools attractive. This is particularly true if their children already have a good knowledge of Italian or are in the first few elementary grades and thus young enough to learn the language quickly. For Americans only temporarily in Italy, whose children will eventually be attending colleges and universities in the U.S., the English language schools are easier to adapt to.

University

U.S. students are eligible to attend Italian universities on the same basis as Italian students, but they must apply through the Ministero degli Affari Esteri, Direzione Affari Culturali, Rome, if they are already living in Italy, or through any Italian Consulate.

The American School of Milan

Many American families in Milan send their children to this school. It is a non-denominational day school offering instruction from nursery through high school. Teachers are mostly American. American curriculum and tests are used. Coursework leads to an American high school diploma and/or an International Baccalaureate diploma. Villaggio Mirasole (Noverasco di Opera), Tel. 02 53 00 001, Fax 02 57 60 62 74, www.asmilan.org

The British American Pre-School

Founded in the early seventies to meet the needs of English-speaking children between 2 and 5 years old. The staff follows guidelines from the British Ministry of Education. For children 5 1/2 to 11, the Bilingual European School, (same address, Tel. 02 66 11 74 49) , offers a bilingual program. The school is an accredited IB Primary Years Program. Via Val Cismon 9, Tel. 02 66 10 91 21, www.baps-school.it.

The International School of Milan

This school offers classes from pre-kindergarten through the 13th grade. It prepares students for the GCE (the General Certificate of Education for UK Universities), and also helps American students prepare for the CEEB. It has its administrative offices at Via Caccialepori 22, Tel. 02 48 70 80 76, www.ism-ac.it.

The St. Louis School

Courses for children ages Pre-K to Middle School. The curriculum is based on the British model, and incorporates a laptop program for all middle scholars. Via Caviglia 1, Tel. 02 55 23 12 35, www.stlouisschool.com.

The Sir James Henderson School

Founded by the English community, the curriculum is based on the British educational system. Offers courses to children ages Pre-K to Senior School. The school prepares students for the General Certificate of Education for UK universities. Via Pisani Dossi 16, Tel. 02 21 09 41, Fax 02 2109 42 24, www.sjhschool.com.

Italian Language Lessons

If you arrive in Milan without a good knowledge of Italian and you wish to learn it, there are a number of private language schools teaching Italian to foreigners. A working knowledge of Italian is essential for everyday needs, as well as for proper appreciation of life in Italy. Classes or private tutors can be arranged for at the following schools. Check the yellow pages for more names and telephone numbers.

- Dante Alighieri Institute, Piazzale Cadorna 9, Tel. 02 72 01 12 94, www.dantealighieri.org.
- Connor Language Services, Piazza Piemonte 8, Tel. 02 46 95 819, www.connor.it.
- Centro Di Lingua e Cultura Italiana per stranieri, Via Brera 11, Tel. 02 86 90 29 754.

– Buying or Selling a Motor Vehicle –

Buying a Motor Vehicle

In selecting the vehicle you want to buy, it is advisable to consult with a reputable dealer who can assist with all the related formalities. Foreign visitors (i.e. non-residents) may purchase new vehicles in Italy tax-free. Such vehicles are issued export plates (EE) valid for 1 year (not extendable). After that period cars must be exported from Italy. To prove non-resident status, a statement from an Italian Consulate in the U.S. or an affidavit sworn to before an Italian notary will be sufficient. The U.S. Consulate cannot provide declaration in this regard. Second-hand cars cannot be issued EE tags. Foreigners with resident status cannot buy cars tax-free. In that case, VAT (Value Added Tax) and road tax must be paid and regular Italian tags will be issued.

Selling a Motor Vehicle

If your vehicle has standard Italian plates, you should go with the purchaser to the Automobile Club where a notary public will prepare the necessary documents for the transfer of title. If the vehicle does not have standard Italian license plates, it will have to be “nationalized” (i.e. it must be registered, and taxes must be paid) before it can be resold. Nationalization of vehicles is an expensive and lengthy process, and it is generally more convenient to export vehicles to the country of registration or elsewhere in Europe rather than nationalize them in Italy.

– Driver's Licenses –

Americans visiting in Italy as tourists and intending to drive here should obtain an International Driving Permit before leaving the U.S. If the permit expires while abroad, you may apply for a new one by mail through the American Automobile Association (AAA), WorldWide Travel Dept, 1000 AAA Dr., Heathrow, FL 32746, Tel. (407) 444-700, Fax (407) 444-7380, www.csaa.com.

A valid American driver's license is also accepted in Italy, provided it is accompanied by an Italian translation or statement indicating its validity. The Milan office of the Italian Automobile Club (ACI), located at Corso Venezia 43, can provide a satisfactory “statement of validity” free of charge. This is a courtesy document provided for the use of tourists only and is not a legal document. Americans registered as residents with the local Vital Records Bureau (Anagrafe) must apply for an Italian license within 1 year of the date of registration. Unfortunately, there is no agreement for reciprocal recognition of driver's licenses between the United States and Italy. In fact, none of the individual States will simply convert an Italian driver's license into a U.S. license. The Italian Ministry of Transportation has therefore determined that bearers of U.S. driver's licenses cannot obtain an Italian license directly in exchange for a domestic one. Interested individuals must comply with the usual requirements prescribed for obtaining an Italian license – a written test, a driving test, a medical examination and pertinent documents – as if they had never obtained a license before. It is not possible to take the test with the assistance of an interpreter. However, Americans who are not fluent in Italian may opt to be administered an oral test instead of a written test.

- Entertainment & Culture -

Entertainment in Milan is rich and varied, once you have gotten past the language barrier (as Milan is not a tourist city, very little English entertainment is offered).

However, you can choose among theater, cinema, opera, symphonic and chamber music, lectures and a wide variety of night spots.

Movies

English-language movies are regularly shown at:

Mexico Cinema

Via Savona 57

Tel. 02 48 95 18 02

Anteo Cinema

Via Milazzo 9

Tel. 02 65 71 093

Arcobaleno Cinema

Viale Tunisia 11

Tel. 02 29 40 60 54

Libraries

- The British Council Institute has a large library. Via Manzoni 38, Tel. 02 78 11 19, Fax. 02 77 22 22 03, www.britishcouncil.org.
- The former American library (10,000 books in English) was donated to the Milan State University and can be visited at Piazza Sant'Alessandro 1, Tel. 02 50 31 35 93, E-mail cssu@unimi.it. Public hours: Monday/Thursday, 10AM to 5PM.

Books And Magazines

Many bookstores carry English and American books. Among those with the largest stocks are:

- The American Bookstore, Via Camperio 16, Tel. 02 87 89 20.
- The English Bookshop (featuring also a large selection of rental videos), Via Mascheroni 12, Tel. 02 46 94 468, www.englishbookshop.it.
- Feltrinelli International, P.zza Cavour 1, Tel. 02 65 95 644, www.lafeltrinelli.it.
- Messaggerie Musicali, Via Galleria del Corso 12, Tel. 02 76 05 51, www.messaggeriemusicali.it.

Many newstands carry English-language newspapers and magazines, including USA Today, The International Herald Tribune, The Wall Street Journal, and others. Americans may also be interested in "The Informer", a magazine aimed at the large community of English-speaking expatriates in Italy. It is entirely online. Visit www.informer.it.

Another useful monthly magazine is "Hello Milano" (Tel. 02 29 52 05 70, www.hellomilano.it). It has information on all that is going on in Milan and is available by subscription, or can be found free at Milan tourist offices.

The "English Yellow Pages" (www.englishyellowpages.it) is available in bookshops too.

Parks & Sport Centers

As in many big cities, recreational opportunities are somewhat limited as the city has grown rapidly and chaotically without adequate provision for parks and other recreational facilities.

- Parco Sempione near the Castello Sforzesco.
- Giardini Pubblici inside the bastioni of Porta Venezia.
- Parco Lambro on the northeast outskirts of the city.
- Parco Nord on the northern outskirts of the city.
- Parco Solari, Viale Coni Zugna.

In Milan there are 8 public swimming pools, and there are also many sports centers which generally offer soccer fields, tennis courts and sometimes swimming pools.

- Kennedy Sports Center: Equipped with baseball and softball fields and 8 tennis courts. Tel. 02 47 99 67 83. Opening Time 8 A.M. / 11 P.M.
- The Agorà is the Ice Palace of Milan, Via dei Ciclamini, 23 Tel. 02 48 30 09 46.
- Idroscalo (Idropark Fila) next to the Linate Airport. Camping, go-kart and beach facilities are available.

Sports

Spectator sports are certainly not overlooked in Milan. Major soccer matches are played every Sunday from September to June at the Stadio San Siro, where during the summer season, there are also concerts of the most important national and international singers. The international track and field meetings, baseball games and soccer matches are played at the Arena Civica and at other stadiums.

- The Ippodromo di San Siro is nearly as famous for horse racing as is the Autodromo di Monza for automobile racing. American football is becoming popular; a Milan team participates in a league which plays weekly during the season (see the website of the Italian Federation of American Football, www.fiaf.net).
- Stadio San Siro, Via Piccolomini 5, Tel. 02 48 70 71 23, www.sansiro.net.
- Autodromo di Monza, Via Vedano 5, Tel. 03 92 48 21, www.monzanet.it.
- Arena Civica, Via Byron 2, Tel. 02 34 19 24.

Many people, especially families with children, find that the best recreational opportunities are outside Milan, in the mountains to the north, the beaches on the Riviera and the Adriatic, and at the delightful Italian lakes. All of these are within a few hours from Milan and are invariably worth the trip. Please consult welmilano.itcons.com/index2.htm.

Culture

Milan cannot be considered a tourist city, but it has very important traces of its historical past.

- Duomo – The Cathedral, the world's third largest church, and is a breathtaking example of Gothic architecture. Visit the roof of this 600 year old church to view the 700 pinnacles that crown the spires and take a closer look at the gold plated statue of the Virgin Mary on top of the highest pinnacle.
- Galleria Vittorio Emanuele – The late 19th century Galleria, designed by Mengoni and dedicated to the King of Italian national unification, connects Piazza Duomo to Piazza Scala.

- Teatro alla Scala – On 26 February 1776 the Royal Ducal Theatre of Milan was destroyed by a fire, so the Empress Maria Theresa of Austria decided to replace it with the Teatro alla Scala. Giuseppe Piermarini, the great neoclassical architect, was tasked to design the new theatre that opened in August 1778. Since then La Scala has been the home of opera in Milan.
- Cenacolo Vinciano (the Last Supper) – Leonardo da Vinci planned and executed the famous Last Supper where it occupies today, the refectory wall of Santa Maria delle Grazie, a lovely church designed by Bramante. Tel. 02 89 42 11 46 (Advance booking is obligatory), www.cenacolvinciano.org.
- Basilica di S. Ambrogio – This beautiful Romanesque church was built in the 4th century during the lifetime of St. Ambrose, Milan's patron saint. Piazza S. Ambrogio 15, Tel. 02 86 45 08 95.
- Pinacoteca di Brera – The Brera is one of Italy's finest galleries. It is housed together with the Brera Academy of fine Arts and the Brera Library in a handsome Baroque palace in the Quartiere degli Artisti. Via Brera 28, Tel. 02 72 26 31, www.brera.beniculturali.it.
- Castello Sforzesco – This magnificent early Renaissance castle has massive walls, moats and drawbridges. Its design and construction were the result of a collaboration between Leonardo and Bramante. Today it houses several museums where you can see also Michelangelo's Rondanini Pietà. Piazza Castello Sforzesco, Tel. 02 88 46 37 00.

Other Important Museums and Monuments

- Museo Nazionale della Scienza e della Tecnica, Via S.Vittore 21, Tel. 02 48 55 52 00 www.museoscienza.org.
- Museo Poldi Pezzoli, Via Manzoni 12, Tel. 02 79 63 34 – 79 48 89 www.museopoldipezzoli.it.
- Museo Bagatti Valsecchi – The Bagatti Valsecchi Museum is one of Europe's most important historic house museums. Located on via Gesù in the fashionable downtown quarter of Montenapoleone, this historic mansion is a “magic window” onto Milan's late 19th century aristocratic past. The Italian Renaissance art and decorative arts collected by the barons Bagatti Valsecchi are still to be seen in their original positions. Information cards are available in each room in all the principal European languages and Japanese; guided visits are available on reservation in all the principal European languages. www.museobagattivalsecchi.org.

– Clubs and Business Contacts –

Clubs

- Benvenuto Club: (www.benvenutomilano.net) with several hundred English-speaking members from some 50 nations. Newcomers director Tel. 338 96 91 563. It includes a group called "Americans in Milan". They have a large variety of activities, including monthly meetings, newcomers coffees, book clubs, cross-cultural study groups, cooking and crafts classes, tourist activities (americansinmilan@yahoo.com).
- Benvenuto International Club of Monza: Coffee Morning, activity groups, excursions, social events. www.benvenutomonza.com.
- International Benvenuto Club of Varese: The Club has a wide variety of activities, www.benvenutovarese.org.
- British-American Club: A group of English-speaking persons who get together for social activities and an informal group of American business people in the Milan community meet monthly for lunch.
- American Business Luncheon: The core of the group is composed of executives from the American business community and is open to people who have interests or business dealings with North America and North American companies. Luncheons are held once a month (info@americanbusinessgroup.it).
- American Chamber of Commerce: provides key information, contacts and support services in all areas of commerce, finance, customs and tax. Via Cantù 1, Tel. 02 86 90 661, www.amcham.it.
- The Professional Women's Association: Members include English-speaking women from 24 countries who meet twice a month and sponsor a job bank and other activities, www.pwa-milan.org.

Associations

- Alcoholics Anonymous – Tuesday-Thursday 18:30, Piazza Wagner 2, Saturday 18:30, Via Borsieri 6, Tel. 335 76 82 984.

– Useful Addresses & Telephone Numbers –

Airlines & Airports

- Alitalia Call Center, Tel. 06 22 22.
- Alitalia Ticket Office, Piazzale Cadorna 14, Tel. 02 24 99 25 00, www.alitalia.com.
- Continental Airlines, Tel. 02 69 63 32 56, www.continental.com.
- Delta Airlines, Tel. 02 58 58 10 68, www.delta.com.
- Northwest Airlines c/o KLM, Tel. 199 414 203, www.nwa.com.
- United Airlines, Tel. 02 69 63 37 07, www.united.com.
- U.S. Air, Tel. 848 813 177, www.usair.com.
- Airport Information (Linate & Malpensa), Tel. 02 74 85 22 00.

Automobile Clubs & Car Rental

- Milan Tourist Board Information Office, Via Marconi 1 (next to Piazza Duomo), Tel. 02 72 52 43 00.
- Italian Automobile Club (Milan Branch), Corso Venezia 43, Tel. 02 76 01 87 39, www.aci.it.
- Touring Club Milano, Corso Italia 10, Tel. 02 85 261, www.touringclub.it.
- Avis, Tel. 199 100 133, www.avisautonoleggio.it.
- Europcar, Tel. 800 014 410, www.europcar.it.
- Hertz, Tel. 199 122 211, www.hertz.it.

- CCISS, Nationwide traffic safety & road condition, Tel. 15 18 (toll free).
- Railroad Information Tel. 89 20 21 www.trenitalia.it.

Travel Services

- American Express, Via Larga 4, Tel. 02 72 10 41, www.americanexpress.it.

Churches

- All Saints Church (Anglican Episcopal), Via Solferino 17, Tel. 02 65 52 258.
- Church of Jesus Christ of the Latter Day Saints, Viale Orione 10, Tel. 02 28 70 672.
- Methodist and Waldensian Church, Via Porro Lambertenghi 28, Tel. 02 68 86 612 / 02 60 72 631.
- Milan Bible Church, Corso Lodi 71, Tel. 02 56 96 691.
- Protestant Church (Lutheran and Swiss Reformed), Via de Marchi 9, Tel. 02 65 52 858.
- Santa Maria del Carmine (Roman Catholic), Piazza del Carmine 2, Tel. 02 86 46 33 65.

Synagogues

- Congregation Beth Shalom of Milan, Tel. 02 48 19 66 75 or 347 73 61 183, bethshalom@libero.it.
- Liberal Jewish Synagogue, Worship on Friday evenings and Saturday mornings, Tel. 02 28 97 07 19, www.levchadash.it.

International Air Couriers

- DHL, Tel. 199 199 345, www.dhl.it.
- Federal Express, Tel. 800 123 800, www.fedex.com/it.
- UPS, Tel. 800 877 877, www.ups.com.
- Mail Boxes etc., Via Moscova 13, Tel. 02 55 18 15 40, www.mbe.it.

U.S. Financial Companies

- AMERICAN EXPRESS BANK, Ltd. Piazza S. Babila 3, Tel. 02.77 901, Fax 02. 76 00 23 08.
- BANK OF AMERICA, Corso Matteotti 10, Tel. 02. 76 06 91, Fax 02. 76 06 92 00.
- CITIBANK N.A., Foro Buonaparte 16, Tel. 02. 86 47 41, Fax 02. 86 47 44 07.
- HSBC – REPUBLIC NATIONAL BANK OF NEW YORK, Via Santa Maria alla Porta 2, Tel. 02. 72 43 71.
- JP MORGAN CHASE BANK, Via Catena 4, Tel. 02 88 951, Fax 02 88 95 22 18.
- LEHMAN BROTHERS INTERNATIONAL S.p.A., Piazza Carmine 4, Tel. 02 72 15 81, Fax 02 72 15 82 60.
- WACHOVIA BANK, N.A., Via San Pietro all'Orto 10, Tel. 02 79 69 99, Fax 02 76 00 49 77.

N.B. these banks do not provide retail banking services to the general public.

- MORGAN STANLEY DEAN WITTER BANK Ltd., Milan Branch, Corso Venezia 16, Tel. 02 76 3 31, Fax 02 78 30 57.
- THE BANK OF NEW YORK, Piazzale Cadorna 4, Tel. 02 72 01 03 53.

Hospitals

- OSPEDALE NIGUARDA, Piazza Ospedale Maggiore 3, Tel. 02 64 441, Tel. 0264442496 (Emergency Room), Tel. 0266101029 (Anti-poisoning Center), www.ospedaleniguarda.it.
- OSPEDALE MAGGIORE (Policlinico), Via F. Sforza 35, Tel. 02 55 031, www.policlinico.mi.it.
- OSPEDALE DEI BAMBINI VITTORE BUZZI (children's hospital), Via Castelvetro 32, Tel. 0257995363, (Emergency Room).

For the entire list consult milan.usconsulate.gov/files/health.asp.

Italian Authorities & Offices

- Comune/Anagrafe (Vital Records Bureau), Via Larga 12, Tel. 02 88 45 99 99, www.comune.milano.it.
- Palazzo di Giustizia (Courthouse), Corso di Porta Vittoria, Tel. 02 54 331, www.giustizia.it.
- Questura (Police Headquarter), Via Fatebenefratelli 11, Tel. 02 62 261, questure.poliziadistato.it/Milano.nsf.
- Lost & Found Office, Via Friuli 30, Tel. 02 88 45 39 08.
- Dogana (Customs), Via Valtellina 1, Tel. 02 69 501.

Utilities

- A.E.M., Customer Service (toll free) Tel. 800 199 955. To report malfunctioning electricity Tel. 02 25 21. To report malfunctioning gas Tel. 02 52 55.
- Telecom Italia (Telephone Company), Tel. 187.
- ATM (Public Transport), Tel. 02 48 02 11.

Taxi

- Taxi Blu, Tel. 02 40 40.
- Yellow Taxi, Tel. 02 69 69.
- Malpensa Express, Tel. 02 20 222.

EMERGENCY NUMBERS for use only in genuine emergency

- Red Cross (Emergency Medical Aid) – Tel. 02 38 83.
- Medical Emergencies, Ambulances – Tel. 118.
- Fire Department – Tel. 115.
- Police – Tel. 113.
- Carabinieri – Tel. 112.
- Vigili Urbani (Municipal Police) – Tel. 02 77 271.

REGIONAL OFFICES

U.S. Consular Agency in Genoa

Via Dante 2 – 16121 Genoa

ph.: (+39) 010-584-492

fax: (+39) 010-5533-033

e-mail: usconsge@libero.it

U.S. Consular Agency in Trieste

Via Roma 15 – 34132 Trieste

phone: please use (+39) 02-290-351 (switchboard of the U.S. Consulate General in Milan)

fax: (+39) 02-2903-5273 (U.S. Citizen Services of the U.S. Consulate General in Milan)

U.S. Consular Agency in Venice

Venice Marco Polo Airport, General Aviation Terminal

Viale Galileo Galilei 30 – 30030 Tessera (VE)

ph.: (+39) 041-541-5944

fax: (+39) 041-541-6654

e-mail: veniceconsularagent@libero.it

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U.S. Mission to Italy – <http://italy.usembassy.gov/>